



## Terms of Sales

### 1. Pitches:

- From opening to closing of the campsite, the pitches are bookable with free departure and arrival days: arrival from 1 p.m. and departure before 11 a.m.
- Our pitches can only be occupied by a maximum of 6 people from the same family.
- Customers are required to be insured for themselves as well as for their equipment.
- Any deposit must be paid only by bank card type VISA or MASTERCARD

### 2. Rentals:

- In high season rentals can only be booked from Saturday to Saturday.
- Out of season the arrival and departure days are free (2 night minimum).
- Arrivals from 4 pm and departures before 10 am.
- The amount of the deposit is € 250.00. We remind you that this deposit does not constitute a limit of liability.
- Any deposit must be paid only by bank card type VISA or MASTERCARD
- The rental must be cleaned by the clients just before their departure.
- If the state of cleanliness is not satisfactory, the cleaning fee of € 95 will be retained. If the rental condition is deemed inadmissible, this package will be increased accordingly.
- Animals are prohibited inside the rentals.
- The deposit will be returned within 48 hours after verification of the rental.

### 3. Booking and payment conditions:

- Any request for an accommodation or pitch reservation must be confirmed by payment of the deposit corresponding to 30% of the amount of the services reserved.
- The reservation will only be effective with our agreement after receipt of the duly completed reservation contract.
- If, at the check in, who show up do not correspond to those mentioned in the contrat, the direction reserves the right to cancel.
- Any stay shortened by you in relation to the dates of the reservation (late arrival, early departure) cannot give rise to a refund.
- The reservation fees are € 15 (non-refundable, non-deductible).

- Payment methods accepted for the deposit payment: Credit card, bank transfer (bank charges payable by the customer)  
IBAN: FR76 1350 6100 0005 7470 7400 175 BIC: AGRIFRPP835
- All reservations are personal and cannot be transferred under any circumstances.

If several families follow one another on the same accommodation / pitch, it is essential to make a reservation for each family.

- An unoccupied and postponed accommodation or place will be made available the next day at 12 noon, late arrival or cancellation telephone messages are not accepted.
- For any modification of stay, the same accommodation / location cannot be guaranteed.
- In case of extreme necessity, we reserve the right to change the number of your accommodation or your place.
- On your arrival, the balance of your stay will be requested.  
The means of payment accepted on site are: Banking or Credit card, cash

#### **4. Tourist tax:**

The tourist tax, collected on behalf of the community of municipalities, is not included in the rates. Its amount is determined per adult and per day.

#### **5. Rules of procedure:**

Everyone is required to comply with the provisions of the campsite's internal regulations.

#### **6. Law - Language:**

These general conditions of sale and the operations which result from them are governed and subject to French law.

These general conditions of sale are written in French. In the event that they are translated into one or more foreign languages, only the French text will have to prevail in the event of a dispute.

#### **7. Right of withdrawal:**

The right of withdrawal cannot be exercised in application of Article L.121-21-8 of the Consumer Code.

#### **8. Cancellation of your reservation:**

- Any stay shortened by you in relation to the dates of the reservation (late arrival, early departure) cannot give rise to a refund.

- The rented period will be invoiced even in the event of a canceled or shortened stay: late arrival and / or early departure.

## **9. Site under video protection**

## **10. Information technology and individual freedom**

The information you provide when placing your booking will not be passed on to anyone.

This information is considered by SARL Camping de l'Arche to be confidential.

In accordance with the Data Protection Act of January 6, 1978, you have the right to access, rectify, and oppose your personal data. To do this, you just have to make a request by mail to the campsite, indicating your name, first name and address.