



## Rules of the campsite

Staying on the campsite implies acceptance of the provisions of following rules and the commitment to comply with them.

For the benefit of all of our customers, we kindly ask you to observe the following points:

1. Anyone wishing to enter or stay on the campsite must first go to reception.  
Wearing the bracelet on the wrist is compulsory for all customers as soon as the campsite opens.  
Even partial nudism is prohibited, including on the beach and the rocks.

2. Our customers will avoid any noise that could disturb their neighbors (non-exhaustive list)
  - sound devices must be adjusted accordingly
  - The closing of vehicle doors and trunks must be as discreet as possible

Silence is requested between 10 p.m. and 7 a.m.

3. Only the vehicles belonging to campers staying on the campsite may circulate inside.  
The parking of the car is authorized for each camper only on the place allocated to him.  
Traffic is limited to 10km/h.  
The entry and exit gates are open from 7:00 a.m. to 10:00 p.m.  
The entrance gate is open from 6.30 a.m. to 11 p.m.
4. Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities.

Everyone must ensure the good appearance of their installation and the cleanliness of their place/accommodation.

The following is strictly forbidden:

- Smoking/vaping in the accommodation as well as inside the buildings
- to drive nails into trees
- to cut branches
- to use plastic floor sheets

It is also requested that the accommodation/pitch be left clean and cleared at the end of the stay (remove the washing lines, stones, rubbish, etc.)

Users must empty the wastewater in the facilities provided for this purpose.

It is reminded that the sanitary blocs are not a playground.

As such, we ask parents to explain to their children not to play in the sanitary blocs and to respect other campers by keeping the music at a moderate level.

The plantations, the natural setting as well as the installations must be respected.

5. Each customer agrees to participate in the protection of the environment by:

- Correctly sorting waste according to the color code
- By not throwing papers, cigarette ends, cans, bottles, etc. on the ground but in the bins provided for this purpose.
- Water is an essential resource, we ask you not to waste it.
- The washing of vehicles is prohibited on the pitches.

- The aquatic area is strictly reserved for the clients of the campsite. Children under 10 must be accompanied by an adult. We ask you to respect the safety instructions posted at the entrance to the aquatic area.

Only the following swimsuits are allowed:



- Our customers receiving guests during the day are required to report them to the reception. They will have to pay the visitor rate as provided in the price list and park their car outside the property. Access to the aquatic area is strictly prohibited for them.
- The River: The Gardon d'Anduze, and its banks are a natural space. Swimming is not supervised and everyone is free to access it at their own risk. The risks associated with this natural space are as follows (non-exhaustive list): falls that can lead to burns, fractures, sprains, dislocation, death, drowning, etc..
- Safety instructions:
  - Our establishment is ideally located along the river. It is classified by prefectural order in a flood zone. In the event of a flood, follow the instructions. The evacuation plan is available at the reception, in the restaurant and in each toilet block. The evacuation concerns the persons.
  - By prefectural decree it is forbidden to use charcoal barbecues in campsites. Only gas or electric barbecues are allowed.
  - Campfires are strictly prohibited

- Any electrical connection that does not comply with safety standards is not tolerated.

10. Dogs are allowed on a leash, with a valid vaccination card and identified by tattoo.  
They cannot be left alone, even attached, in the absence of their owner who is civilly responsible.

For the sake of other campers as well as for the establishment:

- o It is forbidden to let dogs urinate on the campsite.
  - o Poop bags are at your disposal: use them! even around the campsite.
  - o Swimming for dogs is tolerated only under the beach volleyball field.
- First and second category dogs are prohibited on the campsite.

11. In recent years, we have observed a deterioration in the behavior of some campers, especially young adolescents.

The know-how to live together seem to be not understood by some.

Consequently :

- o o For the parent (s) or caregiver (s):
  - I formally undertake to supervise my children and adolescents.
  - I ensure that I or the persons under my responsibility observe all the provisions of these rules throughout the duration of our stay.
- o o For children or adolescents:
  - I respect the rest of the other clients by not making noise on the campsite after 10 p.m. That is to say around or in the restaurant, in the toilets, and when I go to the rocks or come back. (Cf 2.)
  - I will not cause inconvenience or damage to the properties neighboring the campsite and other areas of the village.
  - I will take care not to leave rubbish, cans, bottles, papers, cigarette ends near the playgrounds, beaches and on the rocks (cf 5.)

Everyone not complying with these rules and in particular with the calm at night will be penalized with an obligation to stay in their accommodation / on their pitch at night (from 10 p.m.) until the end of their stay.

Site placed under video protection

We ask you once again to take these rules into account. Failure to comply with them will result in the second warning with an expulsion without compensation for the offender.

Respecting this charter is a guarantee of a real good vacation for everyone!

We are happy to welcome you and wish you a pleasant holiday at Camping de l'Arche

The Management